

Dear Parents/Carers,

You're receiving this letter as one of your child's classmates is unwell and is planning to access their lessons through a telepresence robot called AV1. AV1 enables them to partake in the vital education and social aspects of school from home or the hospital bed.



*Image above shows the AV1 robot in the classroom setting*

AV1 sits in the classroom in place of the child, and the child can then join in lessons by listening, watching the teacher, asking questions, and participating in discussions. The child will be operating AV1 from a phone or tablet, wherever they might be undergoing treatment or recovering.

### **Live streaming**

AV1 transmits a live stream, from the AV1 to the AV1 users' tablet. This means that no data is recorded. The live stream is end-to-end encrypted, meaning it is impossible for any external party to access the video/audio sent from the AV1.

It is not possible to record or screenshot when using the AV1 app..

### **Knowing who is accessing AV1**

Only one user can be connected to the AV1 at any time. You'll know the user is connected when the eyes light up. The AV1 user must enter this 4-digit code each time they wish to use their AV1.

In addition, the AV1 user/their guardian are required to digitally accept terms and conditions, which state that only the AV1 user will be using the AV1.



*Image above shows what the AV1 user can see on their tablet*

These security features are in place to protect your child who will be in the same class as AV1, as well as the child who is not able to attend school. Normal safeguarding procedures operated to keep your child safe in school will continue to be applied.

If you have any further questions, please contact:

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